

THE LAW VENTURE LETTER

The \$95,000 Reputation Tax

How refusing "normal" insurance outcomes turned a lowball offer into a full policy tender without showing a single exhibit.

SPONSORED | ALDOUS LAW

Podcast: More Likely Than Not

Inner Circle legend Charla Aldous, Eleanor Aldous, and Caleb Miller talk through the critical moments that win high-stake cases.

Learn More →

SPONSORED | LAW VENTURE

Book: Win the PI Game

Learn how to launch a thriving personal-injury practice on a shoestring budget and build a multi-million dollar referral engine, without ads.

Get the Book →

A few months ago, GEICO sent me a formal response to my client's UIM demand.

My client had \$19,108 in past medical bills. On his behalf, I recovered the tortfeasor's \$30,000 policy limit, plus my client's \$10,000 in PIP.

This gave GEICO a total of \$40,000 in offsets against its UIM coverage.

- GEICO's defense counsel laid out the standard defense posture:
- Bills didn't exceed the offset
 - No medical treatment in two years
 - My client was "fully compensated" by the \$40,000 recovery.

Then came the punchline:

"Despite the belief that your client will be fairly compensated by the offset already provided, GEICO has previously made two courtesy offers. The last courtesy offer of \$5,000 remains open."

- *Response to my client's UIM demand.*

Translation: *Here's \$5,000 to go away.*

I'll confess, low-ball offers always frustrate me. While I know they eventually lead to more money for my clients, it's a sad reminder that insurers won't hesitate to withhold money their insureds are rightfully owed.

So, I went to work building the case for bad faith.

I sent numerous notices to establish knowing violations. I pushed GEICO to take unreasonable positions in writing. I used discovery to expose how they mistreated my client.

Fast forward to mediation.

I intentionally selected a mediator who watched me collect well over \$2 million from bad-faith cases (stemming from UM/UIM setups) in the last 18 months.

When the mediation started, GEICO assumed my client would negotiate *down* from his demand for full policy limits.

Instead, we flipped the table (figuratively, this isn't an episode of *Suits*).

Because of the bad-faith foundation I laid, I took the position that mediation was for a **global settlement of all claims** -- meaning I demanded an amount far beyond the policy limits to release GEICO's extra-contractual exposure.

- This put GEICO at a fork in the road:
- Assume I was delusional and walk out; or
 - Re-evaluate the true downside risk of staying in the fight.

The mediator spoke with the defense and delivered the reality of what he's seen other insurers pay my clients when I take a UIM claim down the bad-faith path.

I later found out that the defense lawyer paused, nodded, and admitted she had already called another defense firm to vet me -- and got the exact same warning.

When the mediator returned to our Zoom room, he asked if \$100,000 (full UIM limits) would resolve the entire case today.

Ultimately, my client chose the quick, guaranteed \$100,000 payout over the bad-faith litigation path.

Result: GEICO's \$5,000 "convenience" fee turned into the full \$100,000 tender.

3 KEY TAKEAWAYS

- First**, leverage is built long before mediation. Build in silence beforehand.
- Second**, leverage is made up of (1) the case's strengths; and (2) your reputation.
- Third**, you build a reputation by getting unexpected results. Become a disrupter. When I first started bringing this mediator my bad-faith cases, his Mediator Proposals were too low. As a result, I would end mediations with: "*Tell them our take-it-or-leave-it offer is \$X.*" When insurers repeatedly took those higher offers, the mediator had to recalibrate how he evaluated my cases.

WHAT'S NEXT?

I'm currently building a complete UM/UIM Bad-Faith Course breaking down my exact blueprint through real cases like this.

It will drop exclusively inside our private community for plaintiff's lawyers.

If you're a plaintiff's lawyer, come join us by [clicking here](#) so you don't miss the course!

YOU MAY BE INTERESTED IN:

[Tools for PI Lawyers](#) | [Sponsor This Newsletter](#)

Wishing you massive success (on your terms)!

See you next week,

Jarrett Stone
Founder, Law Venture

